



*New Perspectives*

*Familiar Challenges*



2017 Annual Report  
Jewish Family Service  
of Buffalo & Erie County

*a lifeline for all*

Jewish Family Service  
of Buffalo & Erie County



*a lifeline for all*

70 Barker Street Buffalo NY 14209  
716.883.1914 www.jfsbuffalo.org



Jewish Family Service of Buffalo & Erie County accepts most health insurance and offers affordable sliding scale fees for individuals without insurance.

Our services are available to all residents in the JFS service area regardless of age, sex, race or religious affiliation. For more information call 716.883.1914 or email [generalinfo@jfsbuffalo.org](mailto:generalinfo@jfsbuffalo.org)

### Our Vision

*Any person living in the JFS service area coping with a significant life challenge or personal change will have a lifeline that leads to new hope and compassionate care . . .*

### Our Mission

JFS partners with families, children and individuals of all beliefs and backgrounds to help them succeed in transition and overcome the challenges of everyday life.



JFS is defined by our connection to people and organizations

As an agency with deep roots in Jewish tradition, principles and culture, investing in human potential and bringing people together has always been the cornerstone of our mission.

When we reflect on the many thousands of lives JFS has helped to change in its 156 years, we also know that our organization changed as well.

*We have evolved to ensure we continue our founding commitment to help “repair the world,” one person, one family, one neighbor at a time.*

But change is a constant that demands constant pursuit of perspectives that will result in the best outcomes for familiar challenges. So, at JFS we are constantly exploring ways to build on best practice that responds effectively to what our clients and community need.

It doesn't matter if you are living with a mental health challenge, are a frail elder hoping for help to continue living in their own home; or someone who needs support to raise their family, manage multiple health issues or find a pathway to a more satisfying career.

Jewish Family Service of Buffalo & Erie County will always be driven to extend to all in our service area a lifeline of new hope, compassionate care and connection to supports that will enable them to manage their life well . . . through any challenge or change.

A handwritten signature in black ink that reads 'Marlene A. Schillinger'.

Marlene A. Schillinger  
President & CEO



## We are a social service safety net and source of new hope

*When a young woman with an eating disorder, a working dad with a gambling problem, a young adult struggling to find a career path, or a torture victim from a faraway land reaches out for help, we help them. This is JFS.*



**16,000**  
JFS SERVICES  
DELIVERED  
IN 2017  
TO  
**1700**  
INDIVIDUALS

**J**FS has been a non-sectarian, not for profit, community-based social service provider since 1862. Not too many organizations can say that.

We're the social service safety net for the Jewish community for which we were founded. Just as importantly, we are a source of new hope for anyone in our service area that needs help through life challenge and change.

JFS care coordination services help elders, children and individuals with disabilities connect to the full scope of medical, mental health and social service supports they need. We help keep them healthy and safe.

We resettle refugees who become valued members of our community. We facilitate training to reduce stigma and inform individual response associated with mental illness.

This is JFS: We believe unconditionally that everyone is entitled to be treated with dignity and respect. This is the prime directive of our board, leadership and talented staff, who each day provide compassionate, high quality service to every client, regardless of religious belief, ethnicity, gender identity or economic status.

In order to continue to grow and provide the right services at the right time, we are redefining our organizational structure. We are making changes to ensure we continue to provide the Western New York community with services it wants and needs.

Jewish Family Service of Buffalo & Erie County has a bright future — and each of you has a starring role to play! Thank you for your continued support.

Blaine S. Schwartz, Esq.  
JFS Board Chair



### JFS Mental / Behavioral Health Services

#### Outpatient Clinic

*therapy, diagnosis, counseling and treatment for anyone age five and older – includes Children's Mental Health services and help for anyone experiencing a mental health challenge*

#### Geriatric Assessment Program

*in-home, individualized therapy for homebound seniors*

#### Gambling Recovery

*individual and family counseling and therapy focusing on abstinence and / or harm reduction*

#### Mental Health Assessment and Diagnosis for Seniors

*in partnership with Erie County Department of Senior Services*

#### Care Giver Support

*up to six counseling sessions at no cost, accessible through Erie County Department of Senior Services*

#### Loss of a Child Support Group

## Mental Wellness

*New synergy for patient-provider engagement*



**DONNA POSSENTI**  
*Vice President of Clinical and Behavioral Operations*

**D**onna Possenti has kept keen watch over the legalities, nuances and necessity of mental health care for 30 years; the last 17 of those years have been at Jewish Family Service of Buffalo & Erie County.

As vice president of clinical and behavioral operations, she oversees the delivery and regulation of all JFS mental and behavioral health services. She also coordinates the integration of those services with in-house and external supports to ensure each client receives the best possible care.

Jewish Family Service has provided comprehensive mental and behavioral health diagnosis, therapy and treatment for individuals and families since the 1950s. The outpatient clinic today is credentialed by the NYS Office of Mental Health for mental health treatment, and by the NYS Office of Alcoholism and Substance Abuse Services (OASAS) for gambling.

In addition to a child and an adult psychiatrist, the clinic staff includes nine New York State-licensed clinical social workers and a nurse practitioner.

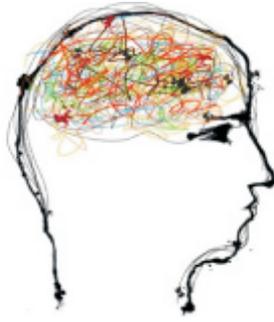
When asked what changes she has seen in the field during her professional tenure, Possenti points first to insurance.

“With changes to insurance plans, and high deductible plans becoming more and more popular, we see a big drop in client appointments in the first part of the year until people meet that high deductible,” she says.

**7189** TOTAL 2017 MENTAL HEALTH SERVICES

**691** 2017 BEHAVIORAL HEALTH SERVICES





FROM OUR CLIENTS\*

*"I have been more than pleased with JFS. My counselor is a gifted therapist, and has seen me through some dark days."*

*"My counselor has been very patient with me in addressing all issues I've brought to her. . . She's helping me to become unstuck and finally awoken to a new me."*

(\*names have been omitted to protect confidentiality)

Possenti says also that while the stigma surrounding mental illness has not vanished, it has definitively dissipated. JFS is a founding partner of the Erie County Anti-Stigma Coalition and co-facilitates Mental Health First Aid training to teach people how to recognize and respond appropriately to a mental health emergency.

"Stigma is still a challenge, but more families are willing to encourage family members to come in. More people are willing to come in for screening," she says.

*The advent of care coordination services is increasing the synergy between medical and mental health care.*

Other changes include holistic care coordination support, now offered on-site at JFS, which helps to improve patient-client engagement: "It streamlines our ability to meet the needs of the individual," says Possenti.

Having support staff as well as professional staff trained in trauma-informed care also has enhanced JFS delivery of mental wellness services: Trauma-informed care is a clinical understanding focusing on "what happened to this person" instead of "what is wrong with this person."

Says Possenti: "The shift in perspective and practice is a significant change in how mental health clients are understood and cared for." ■



### Children's Mental Health

BRIAN RAINFORTH, LCSW, joined the JFS staff in 2015

**W**e deal with a lot of developmental factors with youth. Mental health issues may be just

starting to show up in kids, whether it's as oppositional behavior, anxiety, depression, or grief and loss. Other children are first being identified for having autism spectrum disorders or learning disabilities. For a lot of kids, we help them learn for the first time to manage the same challenges adults may have.

Our partnership with *Say Yes Buffalo* started in 2014. *Say Yes* contracts with different agencies so they can offer mental health counseling in Buffalo Public Schools. I provide counseling in the school to help reduce barriers for children to receive services.

Many Buffalo school children face trauma every day.

Some live in poverty, come from single parent homes, witness violence, or suffer death and loss. My opportunity to talk with them at school must be trauma-informed so that they can process these challenges and return to their class setting. Trauma can play out through anxiety, depression, avoidance of school and oppositional behavior.

Over the last few years, care coordination has attempted to bridge the gap between mental health and physical health. Local primary care providers or mental health agencies like JFS help to facilitate connection to trained care coordinators, who improve access to health care and assist families with things like keeping track of doctor's appointments, refilling medications, and monitoring diet. This helps to reduce barriers to receiving medical care and helps improve mental health treatment outcomes as well." ■



## Counseling and Connections for a Better Quality of Life

JFS clients benefit from the variety of integrated services the agency offers.

“Clients who are already comfortable receiving services at JFS are more apt to follow through with additional services they may need to enhance their quality of life when those services are available in a familiar setting,” JFS Vice President for Clinical and Behavioral Operations Donna Possenti says.



Need help?  
Call 716.883.1914

When a mental health client was struggling to meet insurance co-pays because her diagnosis made it difficult for her to find work and keep work, she was referred internally to JFS career services.

“Her therapist referred her to career counseling to help her focus on long-term career goals, which had stalled after an unsuccessful attempt at college,” JFS Director of Support Services Peter Scott explains.

Working together, JFS Mental Health and Career Services helped the client enroll in Adult Career and Continuing Education Services – *Vocational Rehabilitation* (ACCES-VR), a JFS partner, which identified funding for her career counseling.

“With excellent mental health treatment and support from ACCES-VR, she was able to complete career counseling and move forward to permanent employment,” says Scott.

All JFS services are trauma-informed and client centered, and all services in the mental health program are delivered by licensed therapists, advises Possenti..

“Clients are able to continue seeing their outpatient therapist and at the same time benefit from JFS career and vocational services,” she says. “Simultaneously, the JFS care coordination team assures that the client's medical needs are being met. We help them access the support they need to improve their quality of life.” ■

# Career Services



*Jewish Family Service of Buffalo & Erie County has helped people of all ages and stages of life optimize their occupational roadmap for more than 50 years. Our expert counselors identify transferrable skills and assess individual abilities and interests to help people make major, productive life changes.*

LISA AUGUST Director of Career Services



## Quarter Life Crises

“ I think people would be surprised to know that people aged 22 to 30 contact us for help. It's a change, and I think the community is unaware that it's an under-served group. It's something commonly known as 'quarter life crisis.' JFS is particularly connected to this population because we get referrals from the many influencers in our community concerned about their kids.”

## Career Pivots



“Our success in helping people identify ways to make a career shift lies in the ability to look at each person as an individual. We meet them where they are and care enough about them to lead them on the journey in a non-judgmental way. They feel heard and can focus on themselves, maybe for the first time in a long time. “

## Work Life Connections

A client referred to JFS Career Services through ACCES-VR was moving toward her career goals until a current event stalled her progress.

JFS partners with Adult Career and Continuing Education Services - Vocational Rehabilitation (ACCES-VR), a New York State program that helps people with disabilities find work.

“Psychosocial issues began to keep her from actively applying for jobs,” JFS Director of Supportive Services Peter Scott says, adding that she was also concerned about health insurance.

Scott and Director of Career Services Lisa August determined the client needed mental wellness support and helped her enroll in the JFS Mental and Behavioral Health outpatient clinic. They also connected her with the Healthcare Navigator that provides support for JFS clients.

“We were able to address personal needs that allowed her to focus on her work life,” says Scott. ■

375 | 1786

INDIVIDUALS SERVED /

CAREER COUNSELING SERVICES DELIVERED IN 2017





## Support for Holocaust Survivors

*Eva Blum has a lightning quick wit and eyes that twinkle mischievously. It is hard to imagine she is 81 years young – or a Holocaust Survivor.*

*JFS has helped Holocaust Survivors living in Erie County age safely and securely in their own homes and communities since the 1950s. Today, JFS Health Home Director Sarah Utkin coordinates care for 26 Survivors through Blue Card Services and the Claims Conference. Aged 81 to 97, the majority, like Eva Blum, lead active social lives and live independently – with a little help from JFS and friends!*

Formerly Eva Wallenfels, Eva Blum was born in March 1937 in Budapest, Hungary. She was seven and living with her mother, brother and grandmother in a building with 20 apartments when the Nazis came.

“Only Jewish families lived there. When the Nazis came they ordered everyone to gather in the center courtyard area. We were divided into two groups,” she remembers.

“My brother was in the group with my mom. Me and grandma were in the other group. My brother's group was told to go get some warmer clothing before being taken away. As he went with my mother to our apartment, she told him to get me and take us to the attic and do not come down until the group left. He listened to her instruction and this is the reason my brother and I survived.”

When it was safe someone took both Eva and her brother into a protected home: “My aunt lived there and was taking care of many children who were able to get there,” she says. “My mother was taken away to the concentration camp in Ravensbrück, Germany.”

Eva's mother was freed by the American Army in April 1945. She was sick when she came back to Budapest and died of sepsis within the year.

During the Hungarian Revolution of 1956, Eva

escaped alone to Germany. Her brother and his girlfriend escaped to the U.S., but later arranged for her to come to America too.

“My brother lived in Buffalo. He was working at DuPont,” Eva recalls, adding that her brother was able to get a stipend from Jewish Family Service to help his sister resettle.



Jewish Family Service also helped Eva to find her first employment. In the late 1960s, she earned a bachelor's degree in computer science from the University at Buffalo. She worked at Roswell Park until 1982, and then with her husband Julius in their family business until his death. Their custom home-building business still operates today under their sons David and Jeffrey. Eva also has a daughter who lives in Portland, Oregon.

When asked if JFS Holocaust Survivors' support has been helpful to her, Eva's eyes twinkle almost audibly.

“Absolutely!” she says. Then, aside, with winking mischief: “I was tempted to say everything the opposite, but then I said 'people don't have a sense of humor so I better be telling the truth. . .’ ”



## JFS Coordinates Care to Keep Kids and Seniors Healthy



SARAH UTKIN  
Health Home Director

“JFS Care Coordination services empower seniors with knowledge of and access to a wide range of health care programs and other support resources in the community. Some clients are isolated without family support, so our care coordinators make monthly contact by calling or making home visits and, if needed, hospital visits. They support individual needs by designing care plans tailored to items the client wants to address, and keep clients on track to reach pre-set goals. We provide the support needed to keep seniors in their homes.”



JFS Care Coordination services help prioritize and efficiently manage multiple health and social service needs for Medicaid / Medicare clients of all ages. Our team-based, client-centered approach focuses on the design and implementation of individualized service delivery plans.

JFS coordinates care for kids hand-in-hand with *Oishei Healthy Kids* to help Medicaid-enrolled children from birth to age 21 access supports that enhance their quality of life. This includes identification and connection to school-related special services – such as speech therapy and individual behavioral plans – that may not be considered within the scope of everyday attendance.

*We try to bundle support service within our agency if we can, and then connect outward from there.”*

JFS Care Coordination services also promote the critical importance of attending and following up with all medical and specialist appointments. JFS Health Home Director Sarah Utkin encourages her care coordination staff to accompany parents and guardians on appointments whenever possible.

“If the child is fussy, parents may not fully hear what the doctor says about follow up. I tell my care coordinators that it's good practice to be there with families so they will be able to reiterate the provider's next steps. They are also advised to keep clients' appointments in their own calendars so they can call the parents to say 'don't forget!,'” Utkin says.

“If a child needs mental health support we see if they can be assessed and receive services here in the JFS mental health clinic, depending on the situation.” ■



372 | CHILDREN, ADULTS and SENIORS  
RECEIVED JFS CARE COORDINATION  
SERVICES IN 2017



JFS Director of Family Support ASAL BAREM (I.) and alum LUCRETIA JACKSON



70 PARENTS SERVED

201 CHILDREN SERVED

980 FAMILY SUPPORT SESSIONS in 2017

## Family Support, Self-Care: Connections for Better Parenting



“Being in this class has changed me in so many ways, as a person and a parent. I have seen a lot of positive change with my relationship with not only my kids but my mom and partner. I learned a lot of new ways to engage with my kids. The teacher (Asal Barem) was very relatable and open with sharing her personal experience while teaching us positive skills and ways of parenting. This is a very positive program. I just wish it was offered more days.”

LUCRETIA

“Lucretia Jackson was referred to the Family Support program. She's one of the people that I will always remember – a single mom with two little girls, aged one and two years old. I am so proud of her; she's doing her best for herself, her daughters and family. I love what I do and love hearing about the impact that we make in people's lives. Even though some might not come here voluntarily, they find hope, support and a chance to change!”

ASAL

In every culture, being a parent is among the most rewarding and important challenges a person can experience. JFS Family Support helps all Buffalo and Erie County parents minimize and manage challenges of daily life that can affect their ability to parent well.

“We began the service to help resettled immigrants and refugees make the cultural transition to a new way of family life,” JFS Director of Family Support Asal Barem says.

Barem resettled from Iraq to Buffalo in 2012 and joined the JFS staff in 2014. Since then she has administered “The Incredible Years,” a national, evidence-based parenting curriculum. Now open to all Western New York parents, the three-month course teaches disciplinary and development strategies for raising children from birth to six years old.

“We get referrals from the Department of Social Services and other agencies. We also have a court-mandated class, which gets referrals from family court and domestic violence court,” she says, adding that classes are offered at easily accessible, community-based locations.

Last year, Barem realized her clients also needed self-care education and help to develop coping skills: “We incorporated yoga instruction into some of the classes. We've had a lot of positive feedback from the parents,” she says.

“It was new to them, but they loved it. They got to take home some of the exercises and breathing techniques and practice them when they feel stressed. I encourage parents to teach their kids these skills.”

JFS Family Support takes great pride in the strong communication and connection they have built with alumni families. Parents and children who may be coping with any form of trauma are referred internally to JFS Mental and Behavioral Health services or other internal and external supports.

“Our goal is to empower them,” Barem explains. “I got an email last month from a parent who took the class three years ago. She said: 'I have a friend who could benefit from the parenting classes. It was great for me. Are you still doing it?' And I said: 'Yes! I'm still here!' ” ■

# Immigrant and Refugee Support

BUFFALO NEWS photo



*JFS resettled Mohammed Ay Toghlo (left, center) from Syria with his wife and son in 2016. Self-employed as a soap maker before forced to flee, Toghlo is also a talented artist who presented the JFS board with the beautiful bowl he beaded (right) as a thank you gift for the agency's support.*



MARIA "Apple" DOMINGO  
New American Director

“The global refugee crisis is more pressing than ever. At the end of 2017, a record 68 million people worldwide had been forcibly displaced from their home.

**140** INDIVIDUALS  
RESETTLED IN 2017



JFS has helped individuals and families make the challenging transition from troubled regions overseas to a new life in America for nearly 70 years. Our Resettlement Team meets new arrivals at the airport and provides them with immediate access to furnished housing, food and clothing; health care and social service supports, employment placement and school enrollment. We also provide Post-Resettlement support services.

JFS will always be committed to global advocacy that calls attention to the plight of refugees. In addition to our voluntary agency HIAS (Hebrew Immigrant Aid Society), we partner with organizations that include Refugee Council USA, among others, to increase humanitarian funding for the worldwide refugee crisis and make its resolution a top priority.” ■

## Project Integration PETER SCOTT, JFS Director of Supportive Services



*Funded by United Way, Project Integration is a JFS employment program started in 2016 to provide Post-Resettlement support. It now has the potential to help everybody who comes in to JFS. "Integration" refers to integrating the supportive elements of all JFS services.*



“We see many people throughout the agency who struggle to make ends meet. *Project Integration* helps many of them achieve self-sufficiency.

We look for work for those who can work. Support may also mean re-certification of SNAP benefits or help with DSS applications and accessing HEAP. But the primary goal is to get clients working in a sustainable job.

Many *Project Integration* clients are referred through other JFS programs, so we have a good sense of their skills and strengths prior to finding them employment. This goes a long way toward establishing strong relationships with potential employers, and we remain available to assist our partners while clients settle into their new positions.

*Project Integration* is successful in helping clients achieve self-sufficiency; we have close to a 100 percent job placement rate. We provide a service that is comparable to that of many employment placement agencies, at no cost to the employer.” ■



DARWIN NEWKIRK (L.), Matching Grant Coordinator / Employment Counselor and FAROQUE BAREM, Employment Case Manager are a part of the JFS Project Integration team.

| 91 ENROLLMENTS | 39 JOB PLACEMENTS | 35 SOCIAL SERVICE ASSISTS in 2017



# Western New York Center for Survivors of Torture

*a lifeline of dignity and respect*

*The JFS Western New York Center for Survivors of Torture provides immigrants and refugees, asylum-seekers, Holocaust Survivors and other survivors of extreme physical and emotional trauma and their families with holistic healing and recovery supports that help them to rebuild their lives.*



ALEXANDRA BURGER  
WNYCST Director

## NEW PERSPECTIVES on SERVICE DELIVERY

*It's hard to tell someone that they're doing something good for themselves when all they are thinking about is how much they've lost. We've really worked on ways to address that.*

“There has been a big shift in how we approach the idea of what healthy living means. We work with individuals with different perspectives on what a healthy life means... of what feels healthy and what feels bad, or what feels unhealthy.

Trauma-informed care training has really helped shift our perspective in a way that's much more understanding and welcoming to clients.”

89 TORTURE SURVIVORS SERVED IN 2017

1300+ SERVICES DELIVERED

81% CLIENT SATISFACTION

71% IMPROVEMENT in PHYSICAL & MENTAL HEALTH

87% INCREASED ACCESS to COMMUNITY RESOURCES, U.S. SUPPORT SYSTEM



## ENGAGEMENT and EXCHANGE

*We remind ourselves that we all see things differently and that there isn't one way to see everything.*

“This helps us to hear what clients are asking for and how they would like us to help them. That's so important in the work we do, because how can you really treat someone or help them get what they need if it's not coming from them?”

## A Survivor's Story

*For Reiman and her six children, the journey from her homeland through foreign refugee camps and finally to life on Buffalo's West Side had been challenging. She began drinking heavily to dull the loss of the life she once knew – and the memory of the physical trauma endured before fleeing with her family in the middle of the night, with only what they could each carry . . .*

After a year as a New American, Reiman was struggling with the diagnosis of a serious mental health disorder as well as alcoholism. The county deemed her unfit to parent, and Child Protective Services removed all the children from their home but the oldest, who was 18, placing each in separate foster care.

Distraught, Reiman worked hard to recover from her alcohol addiction and sought treatment and counseling at JFS that would allow her to manage her mental illness. The Western New York Center for Survivors of Torture coordinated her care and worked closely with her to define a plan that might allow the family to be together again. WNYCST care coordinators helped Reiman access the legal help she needed and petition the court to grant custody of the younger children to her oldest son.

“At the last court hearing I attended the judge actually seemed to advocate for the kids being back in the household with the son as a designated caretaker alongside his mother. He felt that was what the family was saying was healthiest and was able to show the court that they would all be healthy that way,” Burger says.

“This is a really good example of engagement and exchange, of how the family managed to address their health needs from a way that speaks to them. It was an interesting mix of what the

county felt was a healthy family opposed to what the family thought was a workable solution.”

Recently arrived asylum seekers, especially those who have experienced trauma and torture, face an even greater challenge to establishing “healthy” new lives in America. Unlike refugees, there is a gap for them in receiving the care that they need because they don't have income or work authorization, and are not eligible for Medicaid.



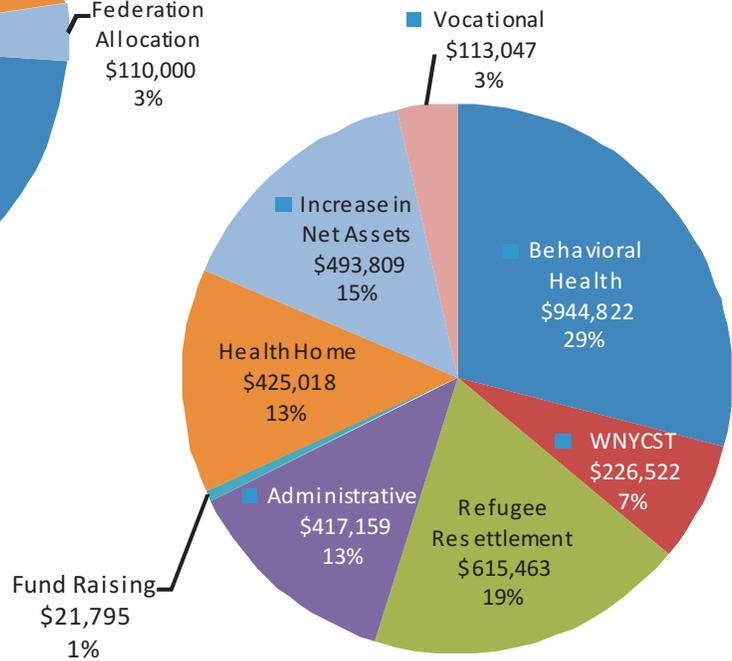
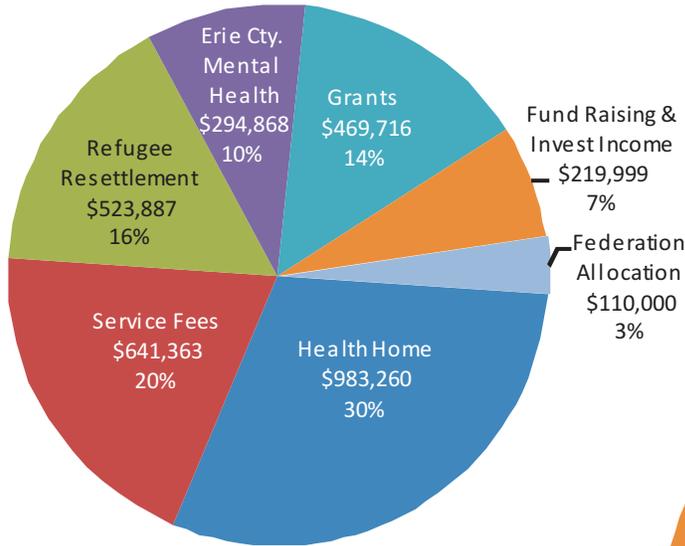
“We have developed and maintained and grown partnerships within the community and within our agency that have created stable paths to accessing resources,” Burger explains of JFS asylee support .

“We have a system in place for helping clients access health care and secure an attorney when they arrive. We contact shelters to find people a place to stay while they're waiting for benefits and social supports. And we work with churches and community organizations to connect clients with peer mentors who have already been through the asylum-seeking process.” ■



# 2017 Financial Report

## Support and Revenue



## Program Expenses

**TOTAL ASSETS** **\$2,348,826**

LIABILITIES \$ 225,618

NET ASSETS

Unrestricted \$1,131,192

Temporarily Restricted \$ 210,433

Permanently Restricted \$ 781,583 **\$2,123,208**

**TOTAL LIABILITIES & NET ASSETS** **\$2,348.826**



## A Capital Campaign Case for Support: *Help and Hope for Positive Change*



JULIANA  
TEIBEL  
JFS Director  
of Development

For more  
information  
about giving  
to the JFS  
capital  
campaign  
contact  
jteibel@  
jfsbuffalo.org  
or  
716.883.1914



**J**ewish Family Service of Buffalo and Erie County has offered help and hope to individuals and families in Western New York since 1862.

*We provide social services that address the essential connection between mental well-being, physical wellness and positive self-worth.*

Guided by the wisdom and values of our Jewish traditions, we empower people to live a full life with dignity and abundance.

*Your support enables JFS to extend a helping hand to our friends and neighbors without regard to ethnicity, religious belief, gender identity or economic status.*

*Together, we are able to make meaningful, lasting social change that positively impacts the most vulnerable in our communities – youth, isolated seniors, people struggling with a mental health challenge, refugees and Holocaust Survivors, among others.*

The needs of the communities we serve have changed dramatically since we began.

*To meet the challenge of providing an ever-broadening and diverse high quality scope of service, JFS is mounting a \$1.5M capital campaign.*

*We are raising funds to identify and purchase a permanent brick-and-mortar home.*

The Jewish value of Gemilut Hasadim teaches us to perform acts of loving kindness.

*Your support of the first JFS capital campaign is a show of loving kindness toward your family, friends and neighbors in our Western New York community.*

Your generosity will enable JFS to continue to provide help and hope for a life of dignity and abundance for all.

*Your gift will help us continue to advance our work to effect positive change in Western New York – and in the world.*

*“All are entitled to live with dignity and respect.  
All are entitled to life without fear or pain.”*

NOBEL LAUREATE / HOLOCAUST SURVIVOR ELIE WIESEL





# Jewish Family Service of Buffalo & Erie County

*a lifetime for all*

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